

English version

Effective date 19 September 2026

These Terms govern use of the Snoofy web application, QR tag, and linked pet profile. Snoofy lets a user connect a pet profile to a QR tag so that a person scanning the tag can view pet information and contact details published by the owner.

1 Service provider

Snoofy is provided by Davit Bekauri, an individual entrepreneur, address: Georgia, Tbilisi, identification or personal number: 01819092755.

Email: snoofy.ge@gmail.com. Telephone: +995 558 78 77 49.

2 Acceptance and age

By creating an account or using Snoofy, you confirm that you have read and accepted these Terms and the Privacy Policy.

Snoofy is intended for people aged 16 or older. If you are 16 or 17, use Snoofy with the knowledge and consent of a parent or legal guardian, especially when purchasing a QR tag or publishing a public profile.

3 Account and security

You may sign in with a one-time code sent to your phone or with Google, followed by phone verification. You must provide accurate information, protect one-time codes, and promptly report unauthorized account use.

Consent to receive an authentication code applies only to service messages. It is not consent to marketing.

4 Pet profile and public information

You may add the pet's species, sex, date of birth, breed, color, weight, distinguishing features, health conditions and allergies, current medication, feeding and care instructions, and photos.

When you activate the QR profile, information you select becomes available to anyone who scans the tag. This may include your name, phone number, profile photo, and pet details. Before publication, you should be shown a preview and explicitly confirm publication. You may edit or hide public information at any time.

Do not publish another person's information without permission. Pet information is not a veterinary record or medical advice from Snoofy.

5 Your responsibilities

You are responsible for content placed in your account and profile. You must not publish false, unlawful, abusive, infringing, or unauthorized content; commit fraud or spam; distribute malware; interfere with security; scrape or automate access without written permission; or misuse Snoofy's name, logo, or design.

6 User content

You keep your rights in photos and other material. You grant Snoofy a non-exclusive, royalty-free license limited to storing, processing, and displaying that material as needed to operate the service under your selected settings.

A pet photo may be used in marketing only with your separate, voluntary consent. Marketing permission is not required to use Snoofy and may be withdrawn for future use.

7 Moderation and access restrictions

We may remove clearly inappropriate or unlawful information and contact you to correct a breach. For a serious or repeated breach, a security risk, or a legal requirement, we may restrict or end access. Where reasonably possible, we will notify you and allow you to explain.

8 QR tag limitations

The QR tag is not a GPS device and does not guarantee that a pet will be found. Results depend on the tag's condition, internet access, the scanner's actions, and accurate profile information. You are responsible for attaching the tag safely and keeping contact details current.

9 Purchase of QR tags

At present, QR tags are sold in person and not through the web application. Price, payment, and handover terms are provided at purchase. These Terms do not limit mandatory consumer rights under Georgian law, including rights relating to defective goods.

10 Intellectual property

The Snoofy name, logo, design, software, and Snoofy-created content belong to the service provider or the relevant rights holder. They may not be copied, sold, modified, or used commercially without prior written permission.

11 Availability and liability

We aim to operate Snoofy securely and reliably, but the service may be interrupted for maintenance, internet issues, third-party failures, or other reasonable causes. To the extent permitted by law, Snoofy is not responsible for a pet not being recovered, third-party conduct, or inaccurate user-published information. This does not exclude liability for intent, gross negligence, or liability that cannot legally be excluded.

12 Account deletion

You may delete your account and linked profiles in the application. The QR page will then stop being available. Where law permits, we may temporarily retain only the minimum information required to address a legal claim, dispute, or security incident.

13 Governing law and disputes

These Terms are governed by Georgian law. Please first contact snoofy.ge@gmail.com. If no agreement is reached, the dispute will be heard by a competent Georgian court under applicable jurisdiction rules. A consumer may also contact the Georgian Competition and Consumer Agency where the matter falls within its authority.

14 Changes and contact

We may update these Terms. We will notify you of material changes in the web application or through your contact channel and state the new effective date.

Questions may be sent to snoofy.ge@gmail.com or +995 558 78 77 49.